

Raleigh Charter High School
Grievance Policy

Members of the Raleigh Charter High School community should deal with conflict and disagreement within our school community in an open and proactive manner. The procedures below outline the appropriate steps for staff, students, and parents to take in order to express grievances concerning members of the school community or actions taken by members of the school community.

1. Anyone who feels aggrieved should begin an open and respectful dialogue by bringing the matter to the attention of those involved.
2. If the matter is not resolved when addressed directly with those involved, an aggrieved person may bring the matter to the attention of the Principal promptly. The Principal will then attempt to resolve the situation working with the parties involved.
3. If the Principal is not able to resolve the issue working with the parties involved or if the grievance concerns an action or decision of the Principal, the aggrieved person may bring the situation to the attention of the Chair of the Raleigh Charter High School Board of Directors through a written request. The request should include a description of the incident, a rationale for concern, a description of the steps taken to resolve the issue, and the remediation that is being requested. Upon the receipt of a written request following these guidelines, the Chair will take the matter under advisement and, in his or her discretion, may bring the item to the Executive Committee of the Board of Directors, add the item to the agenda of an upcoming Board meeting, or convene a committee of the Board to address the issue. Decisions by the Board of Directors will be the final step in the grievance process.
4. Grievances, including disciplinary matters dealing with Short- and Long-Term Suspension, will be dealt with in accordance with all applicable laws and regulations.